

# Parental controls guide

## Parental Controls information

### Type of guide

Entertainment

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### Features and Benefits

BT Mobile Parental Controls are set to 'Light' filter as default to block content only suitable for adults. You can apply 'Strict' setting to block adult content and unmoderated social networking sites, online dating and chat sites, or turn off the filter.

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### What specific content can I restrict?



Inappropriate content



Social networking



Chatting

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### What do I need?

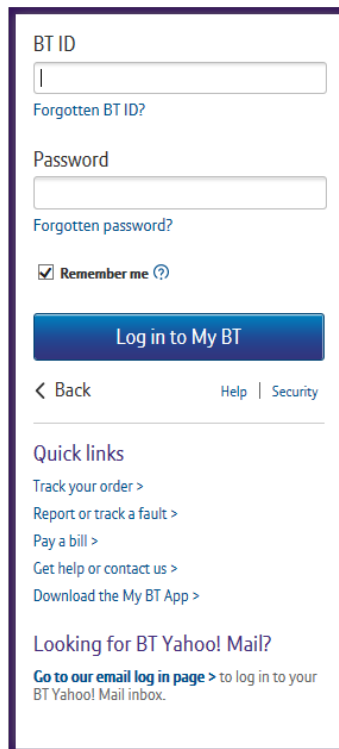
A Google account (Email address and Password)

# BT Mobile



## Step by step guide

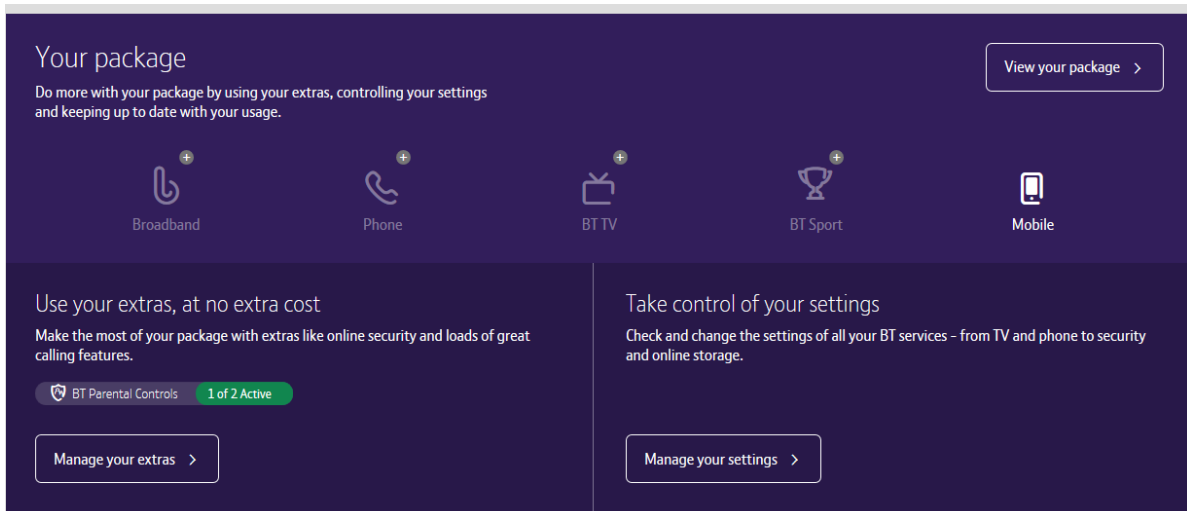
- 1 Go to MyBT and log in using your BT ID and Password. If you haven't got an account click the 'Sign up' button.

A screenshot of the MyBT login page. The page is white with a dark blue header. The main content area is white and contains a login form. The form has two input fields: 'BT ID' and 'Password'. Below each field is a link for 'Forgotten BT ID?' and 'Forgotten password?' respectively. There is a checkbox labeled 'Remember me' with a question mark icon. A blue button labeled 'Log in to My BT' is positioned below the form. At the bottom of the page, there is a navigation bar with a back arrow, the text 'Back', and links for 'Help' and 'Security'. Below the navigation bar, there is a section titled 'Quick links' with five links: 'Track your order >', 'Report or track a fault >', 'Pay a bill >', 'Get help or contact us >', and 'Download the My BT App >'. At the bottom, there is a section titled 'Looking for BT Yahoo! Mail?' with a link: 'Go to our email log in page > to log in to your BT Yahoo! Mail inbox.'

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Scroll down to 'Your package' and click the mobile icon.



The screenshot shows the 'Your package' section of the BT Mobile app. At the top, it says 'Your package' and 'Do more with your package by using your extras, controlling your settings and keeping up to date with your usage.' There is a 'View your package >' button. Below this are five service icons: Broadband, Phone, BT TV, BT Sport, and Mobile. The 'Mobile' icon is highlighted. Below the icons are two sections: 'Use your extras, at no extra cost' with a 'Manage your extras >' button, and 'Take control of your settings' with a 'Manage your settings >' button. A progress indicator shows '1 of 2 Active' for BT Parental Controls.

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Then scroll down to 'Parental Controls' where you will what filters you have on or if you have turned off Parental Controls. Click 'get started' to activate, and once activated, you will then be able to change your filter level to suit your family.

### Parental Controls ^

You can set different filters to block adult content when browsing on your mobile phone.

Filter mobile data content

You have not set up your Wi-fi Parental Controls