

Parental controls guide

Vodafone guide

Parental Controls information

Type of guide

Broadband & mobile networks

Features and Benefits

Vodafone Content Control allows you to block content when the device is using the mobile network out of the home (the default is 18+). In addition they also offer the [Vodafone Guardian App](#) for Android devices, allowing you to control the calls and texts.

What specific content can I restrict?



Anonymizers



Chatting



Innapropriate content

What do I need?

A credit card to verify you're over 18. A My Vodafone account (username and password)
If you haven't signed up, you will need a contact email address, mobile number and Vodafone account number.

Vodafone guide

Step by step guide

1

Go to Vodafone.co.uk and log into My Vodafone using your Username and Password. If you haven't got an account click the 'Register now' Button.

Personal Business Privacy and cookies Log in to My account

Shop Broadband Explore My Vodafone Support Search

Log in to My Vodafone

Log in

Notice of planned service downtime – My Vodafone won't be available from 00:00 on 10 November 2017 until 06:00 on 10 November 2017 due to planned maintenance.

Please enter your username and password to log in. You may be asked for additional information to complete certain tasks - such as updating your personal details.

* Required information

Username *

[Forgotten your username](#)

Password *

[Forgotten your password](#)

[Log in now](#)

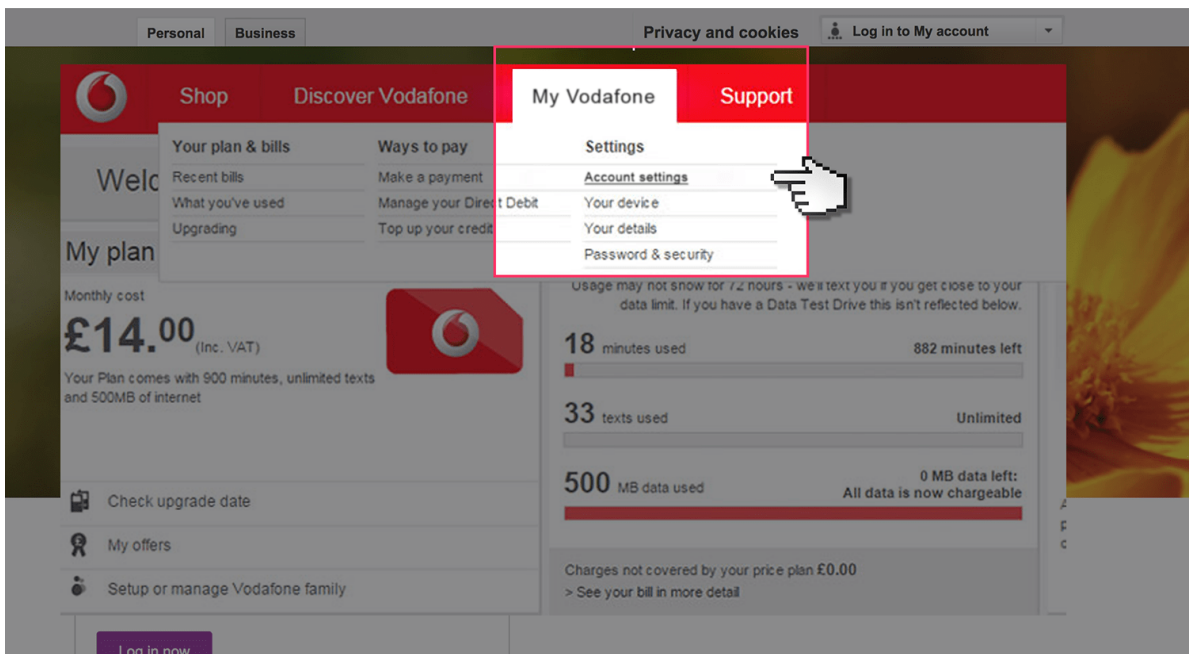
[Register for My Vodafone](#)

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2

Hover over the 'My Vodafone' tab and click on 'Account settings'.

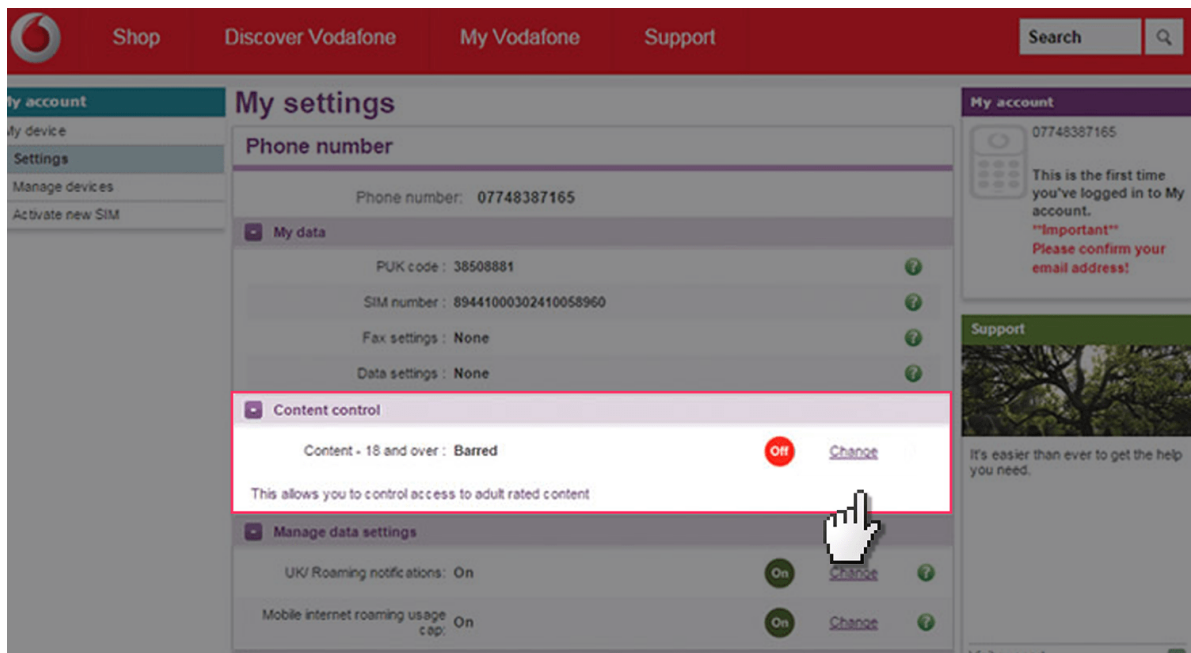


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3

Scroll down to the 'Content control' section and then click on 'Change'. A confirmation will be sent to confirm the changes, and you may need to switch the handset off and on to ensure the change is registered.

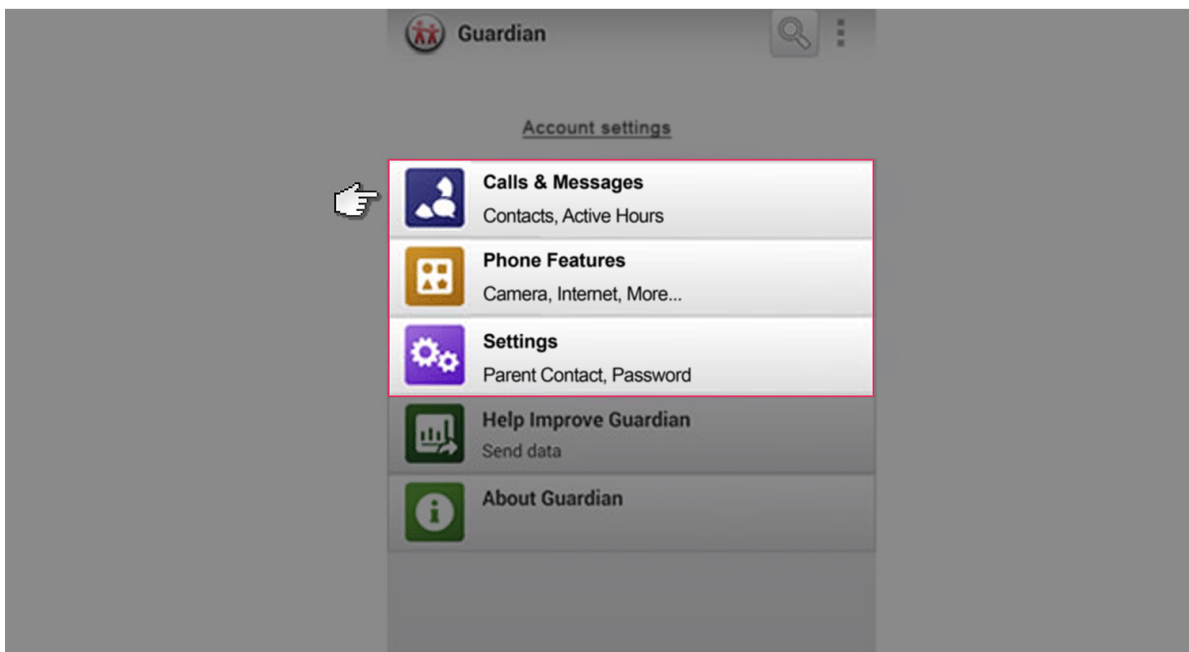


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4

If your child has an android smartphone, download the 'Vodafone Guardian App' from the Google Play Store'.



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5

Customise settings to protect your child's phone, then add a 'Password' to prevent changes and a 'Parent Contact' to notify you of any emergency calls.

